K. Duncan-Welke
UX Designer

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Skills

Knowledgeable in UX Design tools:
Figma, **Photoshop**, **Illustrator**

Proficient in the **User Experience Design process**
★ UX/UI design
★ Empathizing with users
★ User research
★ Defining user needs
★ Storyboards
★ Ideating design solutions
★ Competitive audits
★ User flow diagrams
★ Paper and digital wireframes
★ Visual design
★ Mockups and prototypes
★ Incorporating accessibility
★ Usability studies
★ Testing and iterating on designs

Great **communication** and **collaboration** skills with a team, especially remotely

Familiar with Slack, Microsoft Teams, Trello, and Discord

UX projects: **movie ticket app, responsive website for pet adoption, app and responsive website for severe weather**

Other tech: **Xcode, HTML, CSS**

Hobbies

Bass guitar, movies, music

Education

Google UX Design Certificate — Online
Earned March 2024
Completed the seven-course certificate. Created a portfolio including a mobile app, a responsive website, and a cross-platform experience. Topics included UX research fundamentals, inclusive design, wireframes and high-fidelity prototypes, and tools like Figma and Adobe XD.

iOS Development with Swift Certificate — Online
Earned April 2019
Completed ten hands-on projects to become an iOS developer.

Lawrence University — Bachelors of Arts
September 2008 - June 2012
Major in Environmental Studies, minors in Studio Art and Art History.

Experience

Confidential (Online Game) — Community Manager
January 2021 - Present
★ Resolved player situations with clear and empathetic communication
★ Guided moderation team decisions with problem solving
★ Defined procedures in coordination with other team members
★ Tested new features to give feedback to developers

Self/Freelance — iOS Developer
April 2019 - Present
★ Designed and developed apps from concept to App Store launch
★ Strengthened app designs with new features and technologies
★ Analyzed analytics and user feedback to improve applications
★ Used GitHub for version control during app development

Equiverse.com — Website Admin
June 2017 - October 2023
★ Managed, determined, and prioritized updates to website
★ Responded to support requests and advised the moderation team
★ Corresponded with website developer and content artist
★ Tracked updates and worked within a set budget