



K. Duncan-Welke

UX Designer

 [LinkedIn URL](#)
 <http://kduncan-welke.com>
 kduncanwelke@gmail.com
 920-540-2351

Skills

Knowledgeable in UX Design tools:
Figma, Photoshop, Illustrator

Proficient in the **User Experience Design process**

- ★ UX/UI design
- ★ Empathizing with users
- ★ User research
- ★ Defining user needs
- ★ Ideating design solutions
- ★ Conducting UX research
- ★ Prototyping
- ★ Creating paper and digital wireframes and prototypes
- ★ Incorporating accessibility
- ★ Usability studies
- ★ Testing and iterating on designs

Great **communication** and **collaboration** skills with a team, especially remotely

Familiar with Slack, Microsoft Teams, Trello, and Discord

UX projects: movie ticket app, responsive website for pet adoption, app and responsive website for severe weather

Hobbies

Bass guitar, watching movies, doing yoga, listening to music, and more

Education

Google UX Design Certificate — Online

Completed March 2024

Completed the seven-course certificate. Created a portfolio including a mobile app, a responsive website, and a cross-platform experience. Topics included UX research fundamentals, inclusive design, wireframes and high-fidelity prototypes, and tools like Figma and Adobe XD.

Lawrence University — Bachelors of Arts

September 2008 - June 2012

Major in Environmental Studies, minors in Studio Art and Art History.

Experience

Confidential (Online Game) — Community Manager

January 2021 - Present

- ★ Resolved player situations with clear and empathetic communication
- ★ Guided moderation team decisions with problem solving
- ★ Defined procedures in coordination with other members of the admin team
- ★ Tested new features to give feedback to developers

Self/Freelance — iOS Developer

April 2019 - Present

- ★ Designed and developed apps from concept to App Store launch
- ★ Strengthened app designs with new features and technologies
- ★ Analyzed analytics and user feedback to improve applications

Equiverse.com — Website Admin

June 2017 - October 2023

- ★ Managed, determined, and prioritized updates to website
- ★ Responded to support requests and advised the moderation team
- ★ Corresponded with website developer and content artist
- ★ Tracked updates and worked within a set budget